

What is charge card renewal?

Charge card renewal is a registration renewal option available in addition to the traditional mail-in and walk-in methods of renewing. Telephone and Internet charge card renewals are available for many license plate types. If your renewal card has an RRN number on it, you are eligible to use this renewal service.

You need a touch-tone telephone, your registration renewal notice, and a Visa, Mastercard, or Discover card. Call the toll-free number, (800) 236-7368, which is shown on the renewal notice. A computerized voice response unit guides you through the process.

OR

How do I use this option?

You can use your Visa, MasterCard, or Discover Card and use the World Wide Web to renew your vehicle's license plate. Our web site address is **www.dot.state.wi.us**.

What is the fee?

\$2.50 per renewal, which is the cost of providing the service.

Which plate types are eligible?

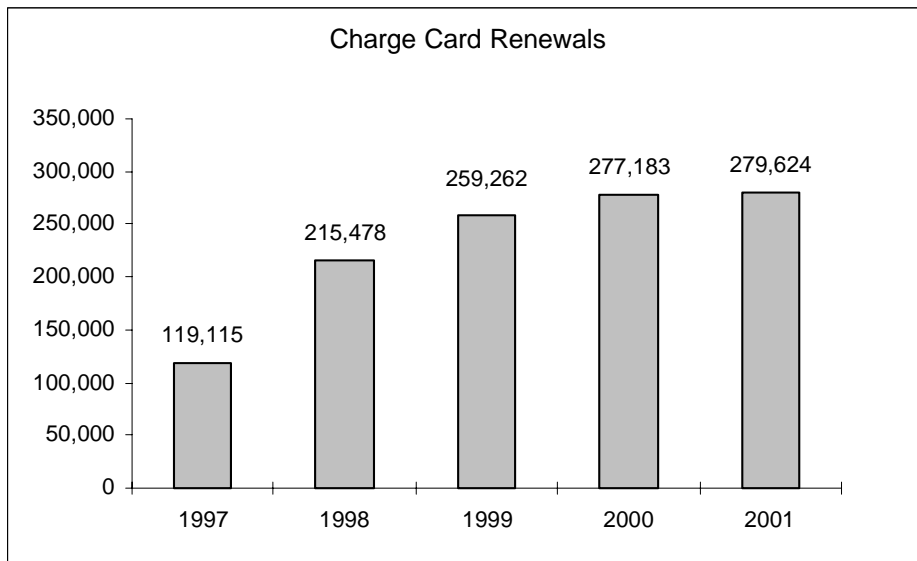
Auto, light truck, higher education group, military special group, civilian group (sesquicentennial, endangered resources, university, firefighter, emergency medical technicians), moped, annual trailer, farm, camping trailer, motorcycle, collector special, Wisconsin National Guard, Ex-Prisoner of War. Also, disabled and disabled veteran when certification is not required.

What are the benefits?

Speed and convenience. You will receive your Certificate of Registration, plates, or stickers within a few days. You may legally operate your vehicle immediately upon completing the call or Internet transaction. The service is available 24 hours a day, seven days a week.

For more information contact:

Bureau of Vehicle Services
Title and Registration Processing Section
Vehicle Registration & Titling Unit
Scott Brummond
(608) 267-2030



Source: Renewal Statistics by Month Report

The drop in charge card renewals in 1997 was due to the issuance of Sesquicentennial plates, which began December 2, 1996. Sesqui plates were not available with the charge card renewal program. There was apparently a big overlap between the people who wanted to order Sesqui plates and those who normally used the telephone renewal program.